


<b>Search Notes</b>  	<b>Application/Control No.</b>  10825645	<b>Applicant(s)/Patent Under Reexamination</b>  VOS ET AL.
	<b>Examiner</b>  LISA HASHEM	<b>Art Unit</b>  2614

SEARCHED			
Class	Subclass	Date	Examiner
379	218.01	7-6-08	LH

SEARCH NOTES		
Search Notes	Date	Examiner
East search: Keywords: generating report based on customer service requests; IVR/live-agent; user inquiries/queries/requests; analyzing requests/results	7-6-08	LH

INTERFERENCE SEARCH			
Class	Subclass	Date	Examiner